BESTCOMP GROUP

Company Profile
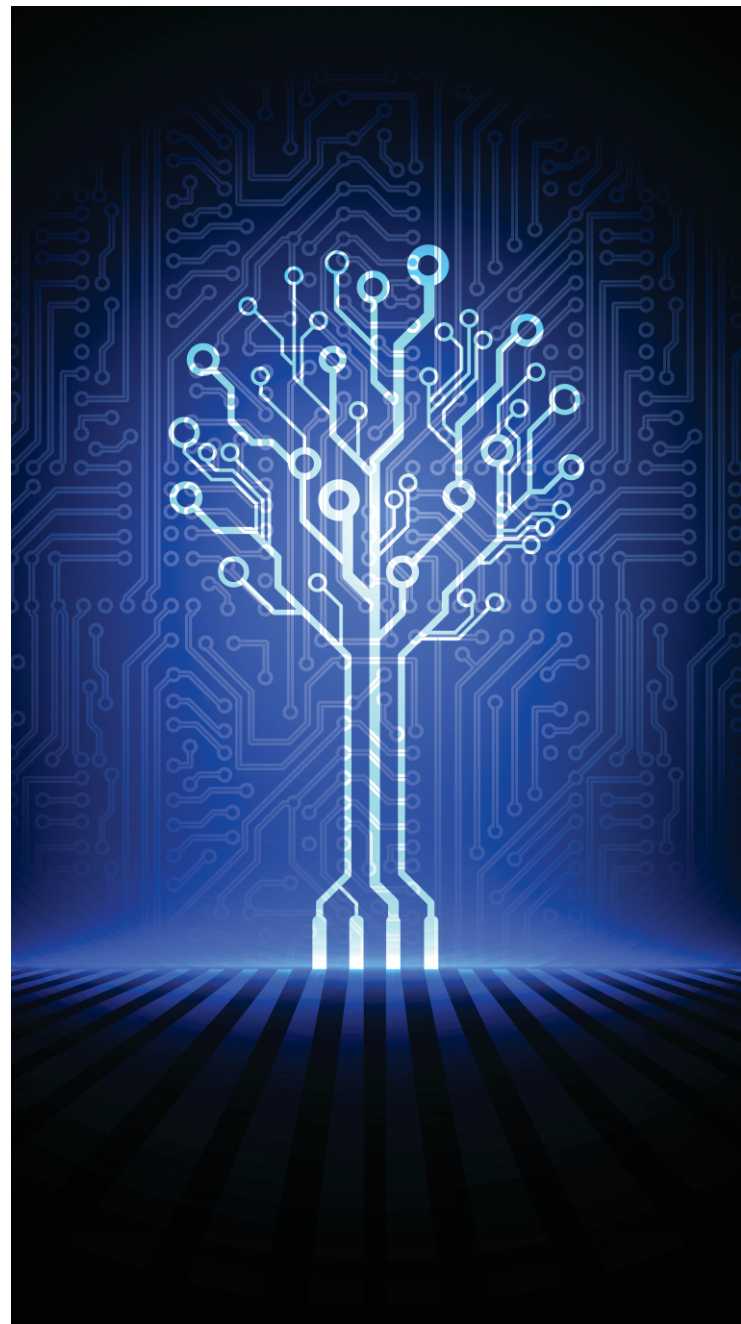
Simply the Best

// About us

BestComp Group, founded in 1995, is one of the leading IT companies in the Southern Caucasus and Central Asia. Working in a close partnership with international leading companies, BestComp Group offers a wide range of services and products including, but not limited to system integration, data center solutions, networking solutions, information security, power and cooling, application and software development, IT consulting services as well as distribution. Our professional approach to the business exceeding customer's expectations has made us a top-level IT company.

BestComp Group is a "Platinum Partner" of Hewlett Packard Enterprise, Aruba Networks, Lenovo, 3CX, "Gold Partner" of Hewlett Packard Incorporated, Oracle, Thales, Ncipher, "Expert Partner" of Fortinet, "Premier Partner" of Cisco with the highest specialization "Master Security", "Elite Partner" of APC by Schneider Electric, Authorized Partner of Microsoft, Acer, Juniper, Micro Focus, Radware, VMware, Schneider Electric, Eaton, Tripplite, Sandvine, Gemalto, HID, F5 and over 50 other worlds leader vendors.

With its subsidiaries on the international level the Company has the office in Georgia and the regional office in Central Asia headquartered in Uzbekistan. The history of the Company is rich with successful delivery of hundreds of various projects in Azerbaijan, Georgia and Central Asia.

The primary focus in the delivery of the products and services by our company is to ensure customer satisfaction and increase efficiency of their business processes.

We deliver consultancy services which significantly contribute to improvement of the IT infrastructure of our clients and add value to their businesses, making it up to date and cost effective.

Bestcomp Group is ISO 9001, 27001 and 45001 certified, which also ensures that customers are provided with high quality products and services, which in turn brings many business benefits.

// Our philosophy

- Do your best!

// Our mission

- to bring the best technologies and products to create the best optimized solutions and implementations;
- to grow professionals;
- to help society by improving its IT awareness

// Our goal

- always to be a regional leader in ICT industry;
- to offer any support, the newest technologies and solutions of any complexity.

// Core values:

- PROFESSIONALISM
- AGILITY
- QUALITY
- INNOVATION
- RELIABILITY
- EFFICIENCY
- CREATIVITY

// Human capital

BestComp Group is a family of more than 330 devoted employees. The company has a large number of highly skilled, top-level specialists.

Guided by its core value – professionalism BestComp Group invests substantial funds in various local and international trainings and has a culture of continuous personnel development.

Employees of the company regularly participate in specialized trainings held by industry leaders in various IT areas. Currently the company's employees own more than 500 certificates from the top-ranked IT companies of the world.

// Awards and Certificates

During years of activity BestComp Group has been honored with dozens of prizes and diplomas. The company is particularly proud of:

- Honorary diploma from the "Ministry of Transport, Communications and High Technologies" for successful contribution to "Eurovision Azerbaijan" song contest organization;
- "Growth Award 2017" from HP for being the "Partner of the year" among 24 Eastern European countries, Chicago, United States;
- "The Best Partner 2017" from Hewlett Packard Enterprise;
- "Crystal Scales of Justice Prize 2017" for an initiative entitled "Court Pulse the Management Evolution" organized by European Commission for the Efficiency of Justice in Edinburgh, Scotland;
- "The Best Company Presentation" at Bakutel 2017 from Caspian Event Organizers.
- "The Partner of the Year 2019" from Cisco, Las Vegas, USA.
- "The Most Fascinating Stand" at Bakutel 2019 from Caspian Event Organizers.
- "The Partner of the Year 2020" from Cisco, Las Vegas, USA.
- "IT Company of the Year 2021" from Caspian Energy Club.

Services & Solutions

// Business Automation

BestComp Group offers up-to-date solutions and the products developed by its own specialists. The Company can implement the automation of complex business processes of various organizations and bodies. It is specialized in the integration of complex information systems and provision of various optimal technical solutions to ensure efficient and secure business processes.

// System Integration

System integration is one of core services delivered by BestComp Group. Over many years of experience, the company has implemented many successful integration projects for public and private sectors. Optimal solutions developed by the Company meet any needs and requirements set forth by the clients.

// Datacenter Services

BestComp Group is proficient in establishing Data Centers that meet up-to-date standards. The company has experts certified by Uptime Institute, Schneider Electric, HPE, Cisco, Juniper, and so on. BestComp Group has been a key implementer and primary contractor in the establishment of several Data Centers in Azerbaijan.

// Structured Cabling and Networking Services

Certified by Cisco, Juniper, HPE, Fortinet and other IT industry leaders, BestComp Group's professionals have established hundreds of LAN/WAN Solutions for public and private companies in Azerbaijan. Main focus of our specialists - upon the establishment of IT network infrastructure - is to ensure the reliability, durability and security of implemented systems.

// IT consulting & Outsourcing

Building a modern, reliable and solid IT infrastructure is one of the most important factors in ensuring business continuity. Based on highly-qualified consulting provided by our professionals, BestComp Group offers outsourcing services that fulfil client's requirements.

// Network & Information Security

Information is the most sensitive asset. Our objective is to build secure IT environment, where client's data is protected from external and internal intervention. Vulnerability in software, the errors in design and network implementation, the lack of data retention and management are potential sources of data loss. In

partnership with the world's leading information security companies, such as Micro Focus, Radware, Palo Alto, F5, Juniper, HPE , Cisco, Fortinet, Thales, Symantec, McAfee, Tenable, Trend Micro, Quest, Digital Guardian and others, BestComp Group provides maximum protection against all threats that may arise during creation, transfer, storage and use of client's data.

// App & Software Development

BestComp Group specialists have wide experience in software and applications development. More than 30 software products have been developed for public and private sector. Some of those products have been integrated into the e-government system.

// Complex Solutions -Configuration, Installation, Commissioning

BestComp Group has proven history of implementation of complex solutions and large-scale project from A to Z. The company carries out projects based on technical tasks, as well as based on customer's requirements including IT and telecommunications, data centers, network equipment, software, UPS and cooling systems. There are hundreds of projects in public and private sectors that have been successfully implemented in multiple industries (telecoms, healthcare, finance and banking systems, oil and gas, culture and education, etc.).

We have successfully delivered following projects:

- Development of the UI Tier 3 compliant conceptual design of the Data Center (Data Processing and Storage Center) for the Ministry of Justice (MoJ)
- Establishment of the data center IT infrastructure and data center Monitoring Center for MoJ
- Establishment of Data Traffic Management System and Internet Management System for Mobile Network Operators
- Installation of hardware and software for the State Treasury Agency and Main and Reserve Centers in Ministry of Finance of Republic of Azerbaijan
- Establishment of high-quality power distribution network and UPS solutions based on reliable multi-level redundant systems for the mobile network operators, banks, ministries as well as for the buildings of state importance in Azerbaijan.

In addition, together with the Ministry of Transport, Communication and High Technologies, the Ministry of Education, HP and Microsoft, BestComp Group also has made a great contribution to the social project "People's Computer". At its first stage, this project covered all secondary and high school teachers and then other state-owned enterprise employees; up to 30,000 citizens acquired computer equipment and licensed software at a low price.

// 24*7 Technical Support

To provide the best service to our clients, we have all necessary resources to offer 24*7 support. Government agencies, telecom and other private companies, banks, etc. use our 24*7 technical service agreements to support data center, telecommunications, UPS and information security systems.

// Authorized Service Center

BestComp Group is an Authorized Service Provider for Hewlett Packard Enterprise, Hewlett Packard Incorporated, Acer, Lenovo, Eaton, APC by Schneider Electric, Tripplite, ARTronic and offers top quality maintenance and repair services. This means you can be confident your repairs both in warranty and out of warranty periods. We are committed to distribution of authentic and genuine parts supplied by the IT vendors. Our professional service team regularly participate in specialized trainings held by partners.

Our Developments

// AZEMIS Case Management System

"AZEMIS" Case Management System of Azerbaijan digitally transformed legal proceedings in various court institutions and has created an effective and efficient E-Court system. The key success factor of this system lies in its ability to cover all court instances and types on a single system, to speed processes, to create a vast number of reports covering all legislative requirements, to help in estimating of efficiency of the court institutions. The E-Court system enables registration of all case types and automatic allocation of cases among judges based on sophistic algorithms. Currently, more than 800 documents can be generated automatically based on pre-defined templates, thus saving time.

// Court Recording and Transcription (CRT) System

Along with handling text data, this complex software and hardware solution solves multiple tasks, such as registration and automation of litigation, taking text minutes based on proceedings templates, recording in audio and video formats. The CRT system has deep integration with "AZEMIS" Case Management System which eliminates duplicate case data entry. The system architecture allows configurations depending on the type of court, procedural changes, claims and reports of the court records.

// Document Management System

Document Management System (DMS) can help to manage documents in every step of the way from registration, storage, sharing and collaboration to tracking, archiving inactive files and purging out-of-date records. Moreover, optimizing content creation, building new processes and organizing workflows are also parts of DMS. Automatic document generation is one of the features of this system. The system allows cross department and cross institutions document workflow and exchange. DMS is used by companies in government and private sectors within a wide range of industries.

// E-health Card System

E – Health system solution is a cost effective and secure way to apply information and communication technologies to healthcare, which has been developed for storing and accessing personal and medical information through E-health Cards. Electronic Health Card System, an initiative by the Ministry of Health of Azerbaijan Republic, has been successfully developed and implemented by BestComp Group.

// Integrated Migration Information System

IMIS is a technical tool and a capacity building mechanism that monitors and regulates the State Migration Service records and allows monitoring location and activities of foreigners and persons without citizenship residing in Azerbaijan beginning from their entry to the country. IMIS has several integrations with corresponding information systems of other government institutions.

// State Register of Inspections of Private Business

This centralized service is a state-level information resource that focuses on access to information, and control over the compliance of inspections with regulatory requirements. The system facilitates transparency in the regulation of entrepreneurship in Azerbaijan. The system has been implemented in the Ministry of Justice of the Republic of Azerbaijan but other government institutions are also users of this system.

// Urgent Money Transfer

Urgent Money Transfer system is a software solution enabling administrative control, operational functionality, development of financial reports and calculations, as well as banking and money transfer integrations. Due to the system's user friendliness, low implementation costs, legislation compliance, focus on efficiency, wide operational and reporting functionality, this solution has been a convenient tool for citizens of the Republic of Azerbaijan in bank wire.

// Insurance Supervision System

This web-enabled system is developed by BestComp Group for information flow automation and supervision within insurance industry. The solution's main functionality is focused on audit and supervision over the insurance reports, collection of analytical data and transformation it into useful reports. The software collects, processes and analyzes reports from insurance organizations according to the regulations from State Insurance Supervision Service of the Ministry of Finance of the Republic of Azerbaijan. Currently, the system is operated under the Financial Market Supervisory Authority.

// Automation of Information Processes in Libraries

An advantageous "E-Library" system has been developed and implemented by BestComp Group for the Justice Academy of the Ministry of Justice of the Republic of Azerbaijan. The solution incorporates administration, registration, cataloging, online booking, e-book creation and reporting processes within electronic library management framework. Key benefits of the application are low implementation cost, requirements and needs compliance, automation, efficiency increase and centralization of "E-Library" operations. The "E-Library" system has also been implemented in the Supreme Court of the Republic of Azerbaijan.

// Selfcare Toolbar

The Selfcare Toolbar is a convenient service that allows subscribers of mobile network operator to easily access the company's services and accurately track balance stored on subscriber's account. The solution also creates opportunity to get the most flexible packages and use the most convenient tools for managing accounts. Also, subscribers have access to detailed information on tariff plan, bonus minutes, SMS and active packages, as well as any internet package.

Apart from of a customer module of this product, there is a main module that helps mobile operators to create Value Added Services (VAS) products and packages for users in a very short time, to monitor and improve the quality of the services provided, and to conduct marketing campaigns with the option of targeting audience.

Technology Partners

BestComp Group has a very good partnership history and effective cooperation with the industry and technology leaders leading manufacturers and technology companies. The products and services offered by the company are related to the well-known manufacturers in the ICT sector.

BestComp Group has the following Partnership status:

// **Platinum partner:**

- Hewlett Packard Enterprise
- Aruba Networks
- Lenovo
- 3CX
- APC by Schneider Electric

// **Gold partner:**

- HP Inc.
- Oracle
- Thales
- Entrust

// **Premier, Expert and Silver Partnership:**

- Cisco
- Fortinet
- Radware
- Snom

// **Authorized distributor and business partner:**

- Acer
- Microsoft
- Juniper
- Micro Focus
- Schneider Electric
- Eaton
- Tripplite
- ARTronic
- VMware
- Veem
- F5
- Polycom
- Uniview
- Apacer
- Manage Engine

- Check Point
- Symantec
- McAfee
- Trend Micro
- Tenable
- Netwrix
- Citrix
- Radiflow
- TrapX
- Digital Guardian
- Riverbed
- IXIA
- EnGenius
- Mitel
- Karel

- Quest Software
- Mobile Iron
- GFI
- Panduit
- QNAP
- EverFocus
- HID
- Datalogic
- Kindermann
- Monacor
- Gemalto
- Barco
- Vutlan